

THE AMERICAN FEDERATION PUERI CANTORES

Bringing together youth choirs throughout America to sing the Peace of God

Official Festival Choir Participant Cancellation and Refund Policy

To secure your choir's registration in a Pueri Cantores Festival, <u>all Festival fees and</u> materials are due *no later than one month prior* to your regional Festival date.

We at AFPC understand the unpredictable and changeable nature of working with children, therefore the AFPC offers the following cancellation and refund policies for choirs:

FULL REFUND

Full refunds will be granted if the AFPC office is notified of your cancellation <u>no later</u> <u>than two weeks prior to the Festival date</u>. This includes cancellation of your entire choir's participation in a Pueri Cantores Festival or individual student participant cancellations.

PARTIAL REFUND*

Partial refunds (50%) will be granted if the AFPC office is notified of your cancellation *no later than nine days prior to the Festival date*. This includes cancellation of your entire choir's participation in a Pueri Cantores Festival or individual student participant cancellations.

NO REFUND*

Notification of cancellation <u>after the ninth day prior to the Festival date</u> will not qualify for a refund. This includes cancellation of your entire choir's participation in a Pueri Cantores Festival or individual student participant cancellations.

*Orders for festival materials (snacks, drinks, festival medallions, etc.) are placed in advance of the festival date, and as such require AFPC to incur costs based on festival attendance figures.

In the situation of extenuating circumstances, any cancellation and refund requests received after the two-week full refund date may be reviewed by the Program Director who in turn will recommend the appropriate refund and action to the AFPC Board of Directors.

In the event of a Festival cancellation by the American Federation of Pueri Cantores, registrants will receive a full refund.